



## Quality Statement

This is the quality statement of Emerald Pest Control Ltd.

Our senior leadership team are regularly involved in the auditing of all customers thereby maintaining a high standard of service at all times, this pro-active method of servicing and monitoring reinforces our quality policies.

We are committed to providing a cost- effective service of the highest standard of quality to meet our customer's needs and all contractual agreements.

Our mission is to provide and develop competent, trained and professional staff who function effectively in a wide variety of specialized activities.

To achieve this end and to ensure viability we shall continue to demonstrate quality, efficiency and value for money throughout the provision of service whilst adhering to all legislative criteria within our industry.

Our quality system will be subject to continuous monitoring and review to ensure that we continue to maintain our high standards.

'You' the client are the most important person to our company, valuing your property and possessions whilst striving to guarantee complete job satisfaction.

Signed: P Wright – Director

Date: 1<sup>st</sup> Jan 2017

Review Date: 2<sup>nd</sup> Jan 2019